

**From:** jamesc@phoenixhitec.com@inetgw  
**To:** Microsoft ATR  
**Date:** 1/25/02 2:56pm  
**Subject:** Microsoft Settlement

Microsoft has provided great convenience for my life and our company's operation. Their products are so good and in the meantime I don't have problem to switch to their competitor's product if needed. However I will still prefer the Microsoft products. I don't see the monopoly. And I can only see the inconvenience by restriction of a pre-loaded Windows. I totally support the settlement. And I strongly suggest you that not let a few special interests person and not so great competitive competitor to ruin such a great company and their products.